



ENDEAVORS[®]



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MISSION

Endeavors passionately serves vulnerable people in crisis through our innovative, personalized approach.

VISION

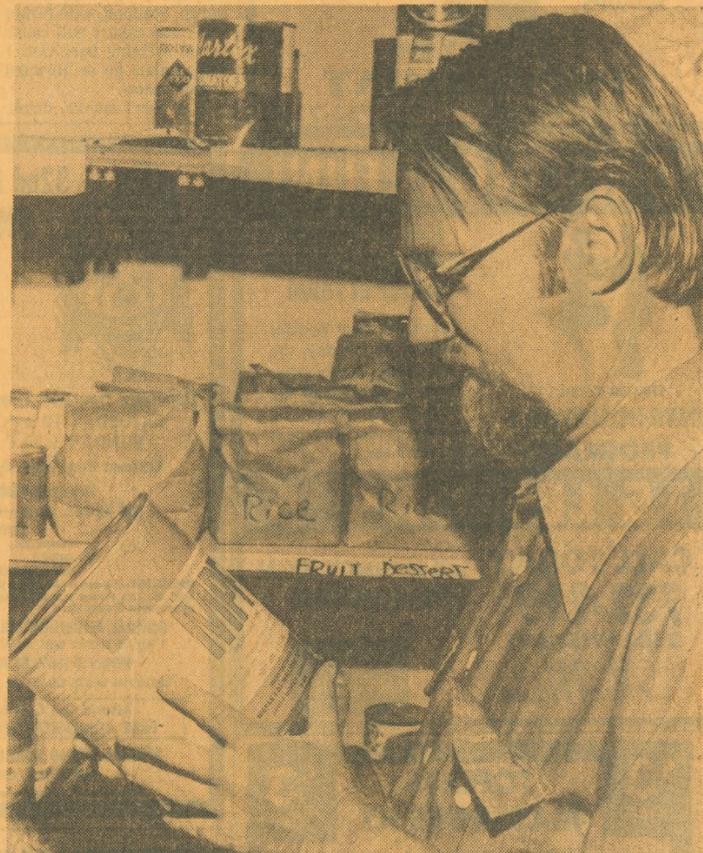
We restore dignity and improve the quality of life for the vulnerable people we serve through the benefits of our programs.

CORE VALUES

*Accountability and Integrity + Care and Compassion
+ Teamwork + Commitment to Making a Difference
+ Community Involvement*

FEEDING THE POOR

Three groups provide the food



KENT MILLER INSPECTS FOOD IN PANTRIES
...available for those who need it

By ED KINGSHOTT
There is hunger in San Antonio. Lots of it.

Just ask Kent Miller, the Rev. Ronald Willis or Mrs. Zer Zona Black.

They're seeing hunger on a daily basis in San Antonio and waging a personal war to prevent it.

All are concerned with feeding the poor every day in San Antonio. All operate non-profit organizations

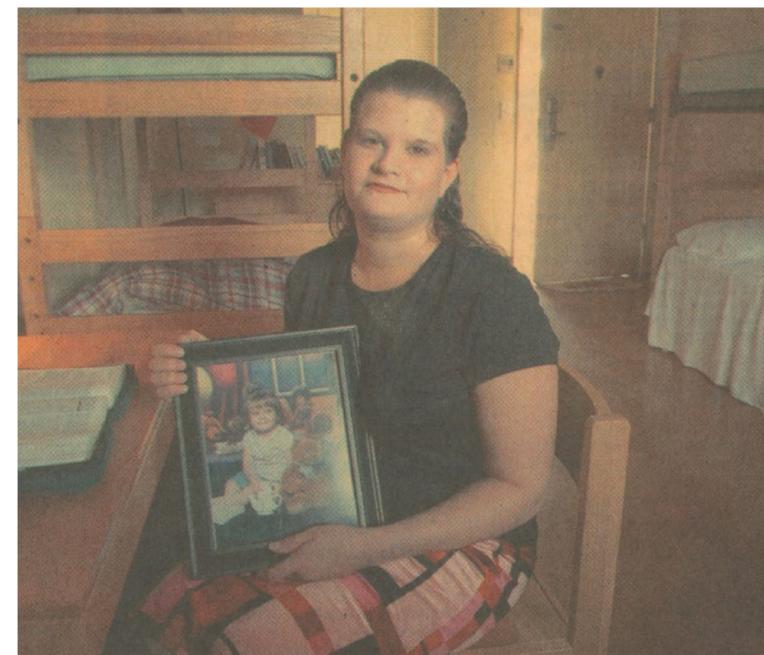
HUNGER IN SAN ANTONIO

Second of series

out what we would expect to hand out in a week," Miller said.
The situation became so

SERVING COMMUNITIES FOR OVER 50 YEARS

In 1969, San Antonio was flourishing. A city of over 700,000 residents, the Alamo City was rapidly growing. However, with that growth, the city's homeless population also increased. Brought together because of a desire to serve others, five San Antonio Presbyterian churches joined efforts and the San Antonio Urban Council was created. Providing health care, education, homelessness support, senior citizen support, and child care to low income San Antonio families, the Council began many programs that would continue helping those in need for years to come.



CORE COMPETENCIES



CASE MANAGEMENT



MENTAL HEALTH & WELLNESS



RAPID RESPONSE



PILLARS OF SERVICE

COMMUNITY & FAMILY SERVICES

Case management, professional counseling, and crisis intervention for individuals experiencing homelessness and/or in need of crisis intervention, as well as employment opportunities for persons with disabilities.

VETERAN & FAMILY MENTAL HEALTH

Homelessness prevention, rapid rehousing, employment services, mental health care and military life transition assistance for Veterans and their families.

EMERGENCY SERVICES

Rapid response and assistance in developing recovery plans, creating safe environments, providing rapid deployment, and securing resource referrals for individuals impacted by crisis and/or presidentially declared disasters.

MIGRANT SERVICES

Direct care, migrant wellness support, case management, home study and post-release services, staffing, and holistic programming for unaccompanied migrant children and families.



**COMMUNITY &
FAMILY SERVICES**



We provide free case management and professional counseling services, referrals, information regarding victims' rights, and assistance with Crime Victims' Compensation. Our goal is to improve the lives of individuals who have experienced trauma due to crimes against them.

674 hours of Safe Services professional counseling

164 individuals in the Victims of Crime (VOCA) program were provided case management services

For more information, email us at safeservices@endeavors.org.

ENDING HOMELESSNESS

Endeavors provides supportive housing, case management, professional counseling, life skills training, and employment opportunities for chronically homeless adults with disabilities and their children.

Apartment complexes and shared living communities offer rental assistance for individuals with disabilities, including serious mental illness, are located in both San Antonio, TX and Fayetteville, NC.

For more information about housing options available in Texas, email us at txhousing@endeavors.org.

For information about housing options available in North Carolina, email us at nchousing@endeavors.org.



FILLING THE NEED:

One of Endeavor's most successful housing programs, the Family Fairweather Lodge, serves vulnerable women and children affected by mental illness, abuse, and homelessness in Bexar County.

100% of our current residents have experienced homelessness, living under bridges, on the streets, in abandoned buildings, and in green spaces for an average of 23 months

100% of our adult residents have a chronic disability, including mental illness

100% of our families have been affected by family violence and 29% of our child residents have a developmental delay and/or disability

90% of our families have been involved with Child Protective Services

100% of our clients are below the poverty line



At the Fairweather Family Lodge, we provide a safe, healthy, secure environment for chronically homeless women and their children. On our campus, residents are provided case management, specialized parenting programs, life skills education, and employment opportunities, in addition to long-term housing, food, clothing, childcare, and other basic necessities. Our goal is to provide an environment that allows these families to achieve a life of stability, success, and self-sufficiency.

Within the next few years, Endeavors is looking to expand our program in El Paso and double our current footprint, constructing a new facility adjacent to the existing one in San Antonio. Providing additional housing, we project this expansion will allow us to serve an additional 60 mothers and children in a secure, apartment-style setting.

To learn more about our expansion, or to donate to our mission, contact us at txhousing@endeavors.org.



PERMANENT SUPPORTIVE HOUSING



Endeavors' Providing Sustainable Hope (PSH) programs provides permanent supportive housing to chronically homeless adults who have a disabling condition. Nearly 100 clients who suffer from mental health conditions, developmental disabilities, or substance abuse disorders will have access to supportive housing and long-term mental health counseling, employment assistance, educational services, life skills training, and basic needs such as food, clothing, and medical care.

Individuals are referred to the program through the local Continuum of Care, San Antonio Regional Alliance for the Homeless (SARAH).

You can contact SARAH at **(210) 207-1799**. For more information about Endeavors PSH program, contact txhousing@endeavors.org.

YOUTH RESILIENT PROJECT

Our Youth Resilient Project (YRP) provides Rapid-Rehousing (RRH) assistance to 45 self-identified gender Youth and Young Adults (YYA) within the ages of 18-24 who live in the Bexar County area. Clients of the YRP participate in our proven housing model that encourages safe and stable housing to heal from trauma and gain new skills through empowerment, thus preventing eviction.

Additionally, YRP clients have voluntary access to mental health counseling, parenting education, employment assistance, educational services, life skills training, mentorship, childcare, and basic needs such as food, clothing, and medical care.

By providing these participants with a safe place to live and opportunities to reach their potential, YRP establishes the first steps toward permanency for youth and young adults experiencing homelessness in San Antonio and the surrounding areas.

Individuals are referred to the program through the local Continuum of Care, San Antonio Regional Alliance for the Homeless (SARAH). You can contact SARAH at (210) 207-1799. For more information about Endeavors PSH program, contact txhousing@endeavors.org.



HOME STUDY REPORTS

As a current experienced DFPS contract holder in four Texas regions, our licensed and highly-qualified professionals provide essential services that improve the quality of life of many children each year.

Through regularly scheduled in-home visits, our staff delivers timely, high-quality home study reports that can be used for domestic adoptions and kinship/foster care decisions. We currently provide home study services for adoptive/foster families in 65 Texas counties, including the cities of San Antonio, Houston, El Paso, Corpus Christi, and those within the Rio Grande Valley.

98% satisfaction rate based on survey submissions from both the Department of Family and Protective Services and the families served
Submitted over **4,205** home studies and reports in 2019.

For more information, contact us at homestudy@endeavors.org.



ENDEAVORS UNLIMITED

A Division of Endeavors



Endeavors Unlimited currently provides employment opportunities and services in El Paso, Houston, San Antonio, and Dallas-Ft Worth. Services include custodial, grounds maintenance, landscaping design and installation, window washing, tree trimming, and facility maintenance.

Our employees with disabilities learn the much needed adaptive behaviors that enable them to not only maintain employment once found but also to thrive and develop professionally.

The Endeavors Unlimited program has expanded to include employment services training in collaboration with Texas Workforce Commission – Vocational Rehabilitation Services to Texans with disabilities. These services include pre-employment training courses and job placement with local employers outside of Endeavors Unlimited.

For more information about the program, or to get a bid for services, email us at info@endeavorsunlimited.org.



GIVING EVERYONE WITH AN ABILITY A CHANCE

Founded in 1992, Endeavors Unlimited specializes in case management, providing supportive employment opportunities for people who live with one or more disability.

By partnering with commercial, government, and like-minded organizations, Endeavors Unlimited is able to provide two-fold premier services: supportive training and employment opportunities for disabled employees and commercial services for businesses and government entities.





**VETERAN & FAMILY
MENTAL HEALTH**



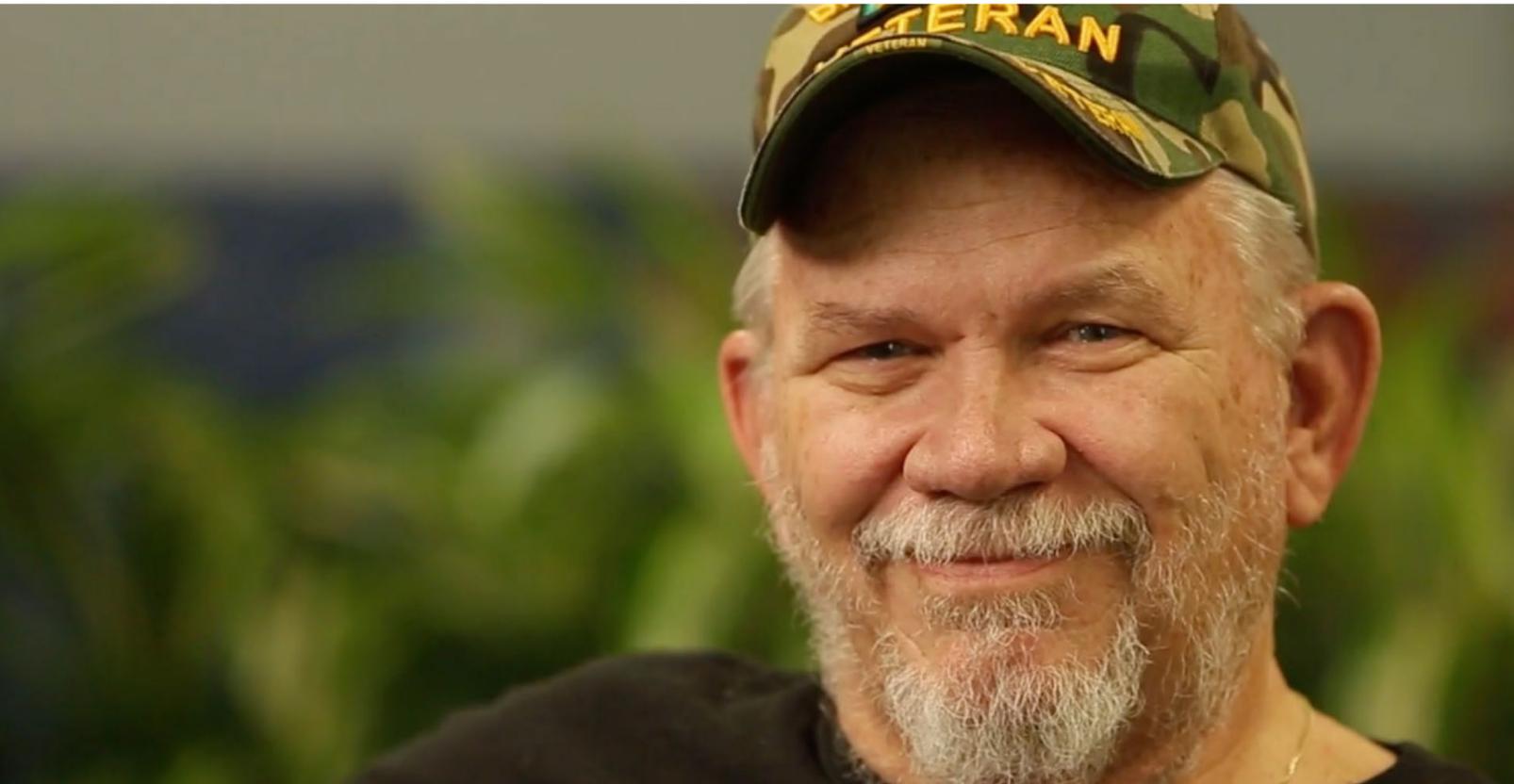
Supportive Services for Veteran Families

SUPPORTING OUR HEROES

Our Veteran Supportive Services Program rapidly re-houses and prevents homelessness among very low-income Veterans and their families by providing homelessness prevention and stabilization services, one-on-one case management, and assistance in obtaining VA and other public benefits.

Other benefits include:

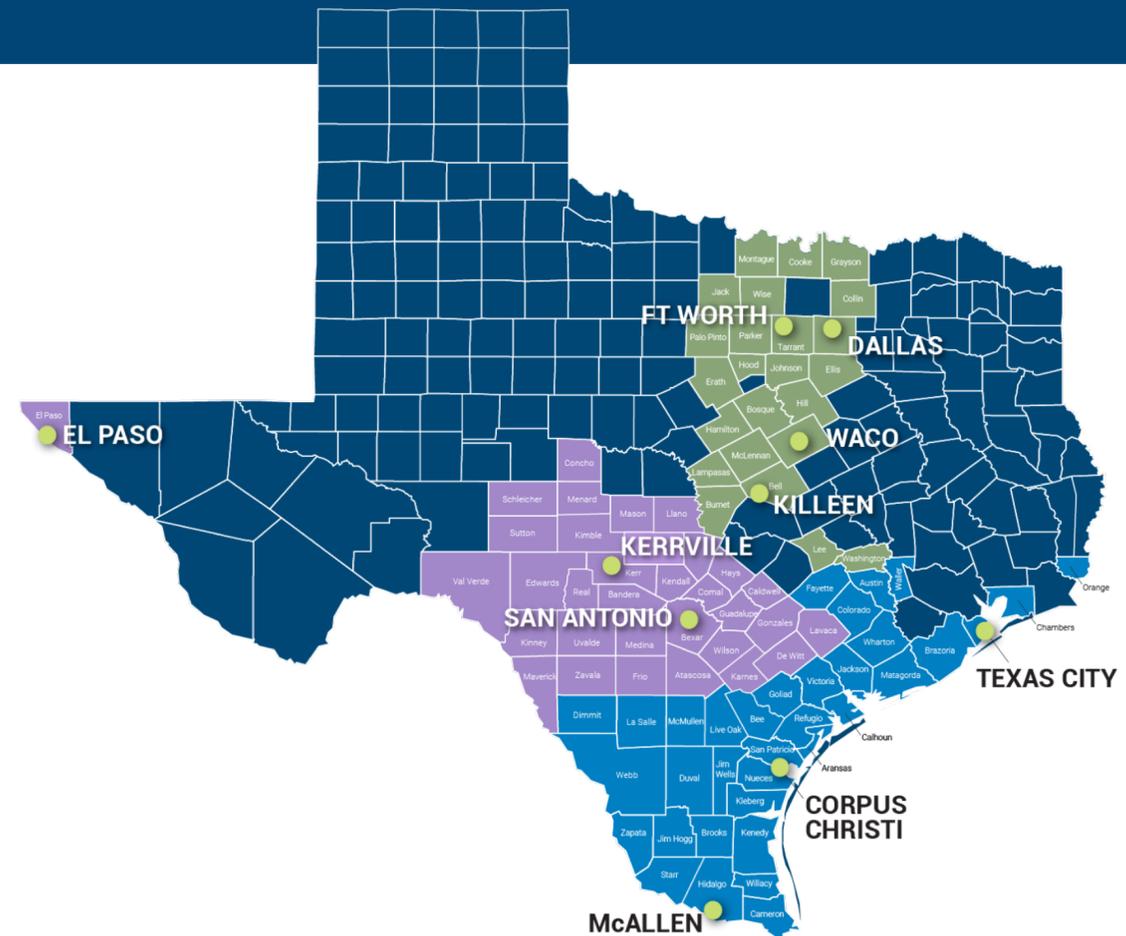
- Access to mental health and substance abuse programs
- Emergency financial assistance for rent and utilities
- Referrals to community resources and services



WHO WE SERVE:

Endeavors serves **103** Texas Counties, **88** of which are considered rural areas with limited resources.

Very low-income Veteran families, Veterans facing eviction, or Veterans currently homeless or at risk of homelessness.



To learn more about our services and the communities we serve, contact us at vss@endeavors.org.

Endeavors also offers free parenting enrichment programs for all Veterans, National Guardsmen, Reservists, and Active Duty military parents with children aged 0-17. For more information on how to join the program, email us at ops@endeavors.org.



The Steven A. Cohen
Military Family Clinic
at Endeavors



CLINIC SERVICES INCLUDE:

- Individual, Couples, Family, and Child Therapy in-person and via telehealth
- Case Management
- Life Skills Workshops and Wellness Groups
- Medication Management
- Support Groups

Telehealth appointments are available to Veterans and military families across the state of Texas. Using a smartphone, tablet, or computer, clients can easily receive face-to-face confidential video therapy in the privacy and comfort of their own home or private, secure space.

All post-9/11 Veterans and their families are eligible for treatment and we believe cost should never be a barrier to care at our Steven A. Cohen Military Family Clinics.

For more information, visit endeavors.org/cohen-clinics or call 1-833-CVN-VETS.

The Steven A. Cohen Military Family Clinics at Endeavors in San Antonio, El Paso, and Killeen offer high-quality, accessible, and integrated mental health care provided by credentialed staff trained to work specifically with the military population.

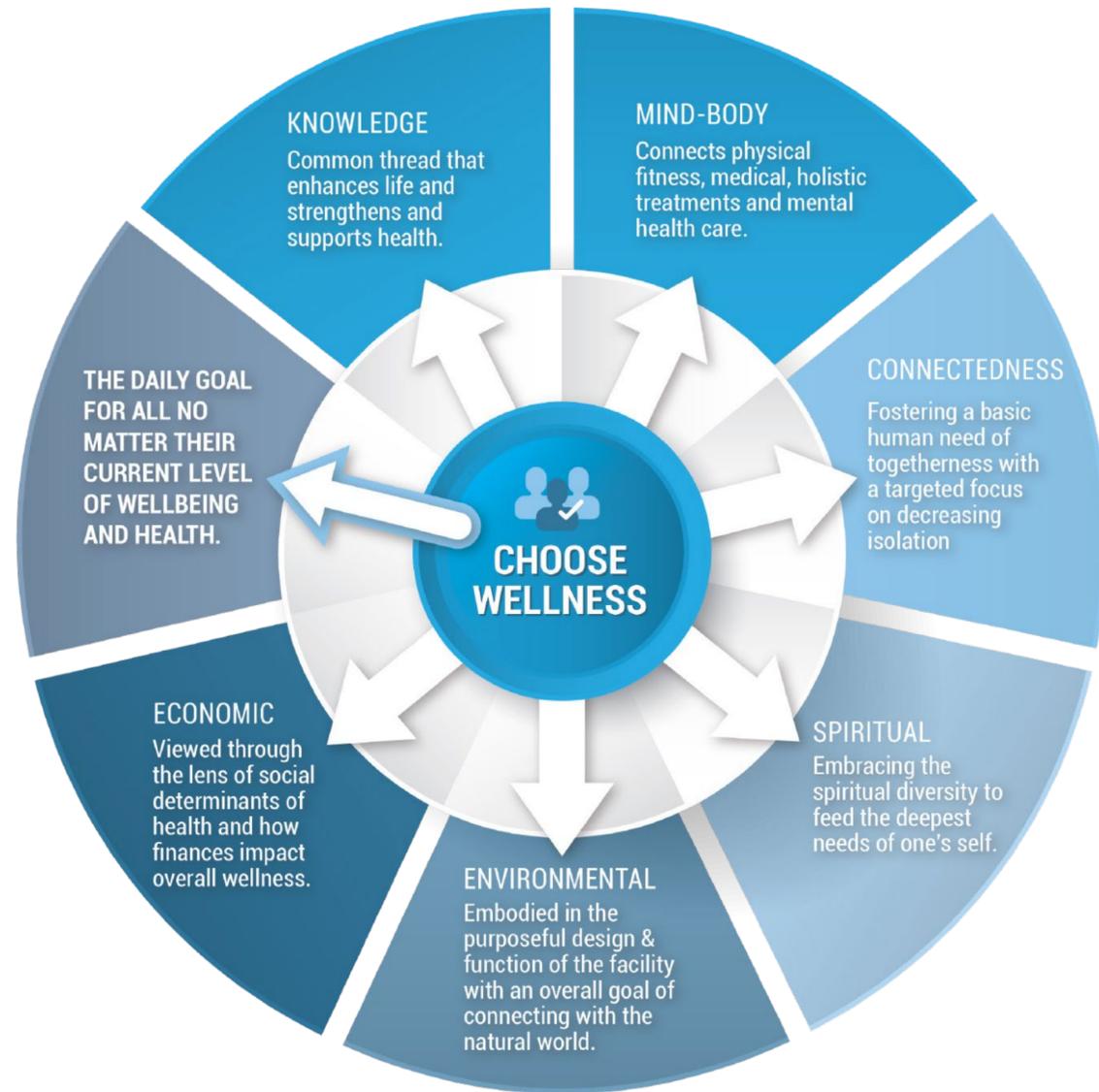
WHO WE SERVE:

- Veterans who have served in the United States Armed Forces, regardless of role while in uniform, discharge status, or combat experience (this includes the National Guard and Reserves)
- Family members of Veterans, Reservists, and National Guardsmen
- Family members of Active Duty service members





VeteranWellness Center



The Veteran Wellness Center offers comprehensive and integrated health services to support the daily wellness needs of any era Veteran and their family. These services are outlined with the following six principles of wellness:

- Mind-Body
- Spiritual
- Economic
- Connectedness
- Environmental
- Knowledge

VIRTUAL SERVICES AVAILABLE NOW FACILITY OPENING IN 2021



Texas has the **2nd largest population of Veterans** of any state in the U.S. State-wide services are low-to-no-cost, based on Veteran families financial situation. Members will have access to integrated health, dental, mental health, and holistic activities, including acupuncture, yoga, and tai chi, as well as a large state-of-the-art fitness center.

Endeavors' Veteran Wellness Center provides telehealth and in-person mental health services to Veterans with chronic long-term mental health needs (e.g., bipolar disorder, psychotic disorders) and their families.

With a goal of addressing a gap in Veteran mental health care across Texas, this virtual wellness program offers long-term care for chronic conditions. Endeavors' mental health services will also support the recovery of homeless Veteran populations.

For more information, contact us at vwc@endeavors.org.



EMERGENCY SERVICES



DISASTER RECOVERY

Endeavors provides client-focused services for short-term relief and long-term recovery. Our case managers provide individualized recovery plans, create safe environments, and provide resource referrals for individuals impacted by presidentially declared natural disasters and emergencies.



Endeavors has a track record of successful community partnerships with Long-Term Recovery Groups (*LTRGs*), Voluntary Organizations Active in Disasters (*VOADS*), community nonprofits, municipalities, homeless and housing coalitions, and others, assisting local communities impacted by federally declared disasters.

Over **20.4K** cases served (*across 3 U.S. states Texas, Florida, North Carolina, and 1 U.S. territory Puerto Rico*) in 2019

For more information, and to find out where we currently provide service, email us at dcm@endeavors.org



RAPID RESPONSE

Endeavors' Rapid Deployment Staffing has assisted communities in need for nearly a decade. Our services can deploy humanitarian operations at a moment's notice to serve our most vulnerable populations.

We can provide resources and assistance to state, tribal, and local health authorities throughout the United States.

With over **1,000** professional reserve staff located throughout the United States, Endeavors is available to deploy within 72 hours of activation in response to public health emergencies.

All reservists receive proper training and preparation for the urgent health needs that may arise. Our reservists are CPR and first aid certified and include licensed case managers and clinicians, as well as child and direct care staff.

Additionally, our Rapid Deployment staff is proficient in behavioral management, crisis intervention, and trauma response, specializing in shelter operations and employing staff who have bilingual skills and possess state teaching and aide certifications.

Endeavors' primary areas of Rapid Deployment staffing include residential supervision of domestic and international children, crisis case management and intake services, clinical case management, logistical support and facilities management, relief services in disasters for unsheltered populations, and community outreach and assessment.



Endeavors has served nearly **25,000** individuals through our Rapid Deployment Staffing.

We have proven that we can respond quickly and are capable of multiple deployments.

NAICS

624230 Emergency and Other Relief Services

624410 Child Day Care Services

624190 Other Individual & Family Services

561311 Employment Placement Agencies



MIGRANT SERVICES



MIGRANT WELLNESS SERVICES

A trusted partner of the federal government, Endeavors has provided direct care, staffing, and holistic programming for unaccompanied migrant children and families since 2013.

Seeking protection from the persecution and deteriorating social and economic conditions in their home countries, increasing amounts of migrant children and families have traveled to the United States hoping to make better lives for themselves. Through federal funding, Endeavors has launched a new program area to address wellness within this population.

Leading our migrant wellness programming will be a team of specifically trained and licensed clinicians who have proven experience in victim services, therapeutic regimens, and vital educational resources, as well as in recognizing human trafficking indicators. Our team has extensive knowledge and expertise to provide high-quality, trauma-informed, culturally, and linguistically appropriate mental health care to migrant families navigating the U.S. immigration process.



Endeavors' Migrant Wellness Services program provides the following federally funded program services to individuals and families seeking protection in the U.S.:

- Comprehensive Mental Health Screening and Evaluation
- Individual and Family Therapy
- Human Trafficking and Victim Educational Classes

Programming will initially include the following cities:

- El Paso, Texas
- San Antonio, Texas
- Houston, Texas
- Charleston, South Carolina
- Charlotte, North Carolina

Later in 2021, Endeavors will expand the program to California, the Northwest, Northeast, and the Midwest. To learn more about our Migrant Wellness Services, [contact migrantwellness@endeavors.org](mailto:migrantwellness@endeavors.org).





OUR PARTNERSHIPS

Bolstering our efficiency, effectiveness, and service delivery to migrant families, we have partnered with other nationally recognized migrant partners, thus ensuring exceptional and innovative care in several cities nationwide.



In this program, Endeavors will lead a national network of social service nonprofits dedicated to serving migrants and vulnerable populations. These organizations are deeply rooted in their communities and specialize in providing excellent care to migrants seeking protection. This partnership model allows Endeavors to reach clients in multiple cities across the U.S., and includes the following partners:

- **Chris 180:** *Atlanta*
- **Lutheran Family Services:** *Omaha*
- **Refugee Services of Texas:** *Houston, Dallas*
- **Lutheran Services of Florida:** *Delray, Fort Myers, Jacksonville, Miami, Orlando*
- **Utah Health and Human Services:** *Salt Lake City*



CHILDREN AND FAMILY SERVICES



For years, children have been coming to the United States to escape poverty, violence, and exploitation in their home country. After crossing the border, children who are unaccompanied by an adult are placed into the care of the Office of Refugee Resettlement (ORR), and a sponsor is identified. Endeavors was awarded a federal grant to help this population. Utilizing years of experience providing home studies for children in Texas, Endeavors also provides home studies and post-release services to unaccompanied children.



Through a combination of supervisors, case managers, and program experts, Endeavors is able to provide culturally appropriate, trauma-informed, child-centered case management services to unaccompanied children and their sponsors nationwide.

The Home Study and Post Release Services program allows Endeavors to help unaccompanied children in various ways:

- Ensure placement stability
- Provide support and case management
- Teach sponsors how to provide support and care
- Create innovative case management approaches
- Deliver home study and post release services
- Supply shelter for unaccompanied children

To learn more about Home Study and Post Release services, contact HSPR@endeavors.org

Endeavors is preparing to open a permanent shelter for unaccompanied children in Eagle Lake, a community project that will fill a critical need. The current pandemic crisis has redefined what emergency preparedness means, especially to the under-served populations of our community, with many of those including children.

Also working alongside the ORR, an office of the Administration for Children & Families (ACF) within The Department of Health and Human Services (HHS), our program will help children displaced from their family and loved ones. During their transition, each child is assigned a case manager.



The primary goals of the program include:

- Providing child care, mental health, and family reunification services for displaced youth at the new facility
- Ensuring Endeavors is fully trained in emergency behavior intervention practices
- Reuniting displaced youth with a loving and caring family member or sponsor
- Bringing new employment opportunities to Eagle Lake
- Reunifying of the child with a loving and caring family member or sponsor
Integrating the child into a nurturing home
- Placing the child in an environment that promotes positive mental growth

To find out where we currently provide services, contact us at migrantservices@endeavors.org.



JON ALLMAN

President and CEO

jallman@endeavors.org

CONNECT WITH ENDEAVORS

To learn more or to find out how you can donate your time, money, or resources, visit:



[Endeavors.org](https://endeavors.org)



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facebook.com/endeavors.org



Instagram.com/endeavorsorg

Find us on YouTube to access more incredible stories about people who have achieved success with help from Endeavors.

GIVE TODAY!

ONLINE: Helping people in need is quick and easy at endeavors.org

PHONE: Call 210-431-6466 to make your gift

MAIL: Send your check or money order to:
Endeavors, 6363 De Zavala Rd.
San Antonio, TX 78249

Your support could give even more communities the resources to build better lives for themselves and their families.

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CHIP FULGHUM

Chief Operating Officer

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